Privacy Policy

Last Updated: 22 January, 2026

This Privacy Policy explains how Phoenix Engineering Lab, Engineering and Creative Services (“we,” “our,” or “us”) collects, uses, and protects personal information when you visit our website or contact us through online forms. By using this website, you agree to the practices described in this policy.

1. Information We Collect

A. Information You Provide

We may collect personal information when you submit a form or contact us, including:

- Name
- Email address
- Phone number
- Company name
- Project details or messages you choose to share

B. Information Collected Automatically

When you visit our website, we may automatically collect:

- IP address
- Browser type and device information
- Pages visited and time spent on the site
- Cookies and analytics data

2. How We Use Your Information

We use the information we collect to:

- Respond to inquiries and project requests
- Provide information about our engineering and creative services
- Improve website performance and user experience
- Maintain site security

We do not sell or rent your personal information.

3. Cookies and Tracking Technologies

Our website may use cookies or analytics tools (such as Google Analytics) to understand visitor behavior and improve our services. You may disable cookies through your browser settings if you prefer.

4. Data Security

We take reasonable technical and organizational measures to protect your information from unauthorized access, loss, or misuse. However, no online system is completely secure.

5. External Links

Our website may include links to third-party websites. We are not responsible for the privacy practices or content of those external sites.

6. Your Rights

Depending on your location, you may have the right to:

- Request access to your personal data
- Request corrections or updates
- Request deletion of your data

To exercise these rights, contact us using the information below.

7. Changes to This Policy

We may update this Privacy Policy from time to time. Any changes will be posted on this page with an updated “Last Updated” date.

8. Contact Us

If you have questions about this Privacy Policy or how your information is handled, contact us at:

Phoenix Engineering Lab, Engineering and Creative Services

Email: info@phoenixengineeringlab.com